

**Executive Summary – Enforcement Matter – Case No. 50345**

**Mark Stewart**

**RN101194447**

**Docket No. 2015-0526-PWS-E**

**Order Type:**

Findings Agreed Order

**Findings Order Justification:**

Three or more enforcement actions (NOVs, orders, etc.) over the prior five year period for the same violation(s).

**Media:**

PWS

**Small Business:**

Yes

**Location(s) Where Violation(s) Occurred:**

Green Hills Subdivision, 563 County Road 4115 near Atlanta, Cass County

**Type of Operation:**

Public water supply

**Other Significant Matters:**

Additional Pending Enforcement Actions: No

Past-Due Penalties: No

Other: N/A

Interested Third-Parties: None

**Texas Register Publication Date:** August 14, 2015

**Comments Received:** No

***Penalty Information***

**Total Penalty Assessed:** \$3,575

**Amount Deferred for Expedited Settlement:** \$0

**Amount Deferred for Financial Inability to Pay:** \$0

**Total Paid to General Revenue:** \$175

**Total Due to General Revenue:** \$3,400

Payment Plan: 34 payments of \$100 each

**Supplemental Environmental Project ("SEP") Conditional Offset:** \$0

Name of SEP: N/A

**Compliance History Classifications:**

Person/CN - N/A

Site/RN - N/A

**Major Source:** No

**Statutory Limit Adjustment:** N/A

**Applicable Penalty Policy:** April 2014

***Investigation Information***

**Complaint Date(s):** N/A

**Complaint Information:** N/A

**Date(s) of Investigation:** March 9, 2015 through March 27, 2015, and April 7, 2015

**Date(s) of NOE(s):** March 27, 2015

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**RN101194447**

**Docket No. 2015-0526-PWS-E**

***Violation Information***

1. Failed to collect semiannual lead and copper tap samples at the required ten sample sites, have the samples analyzed at an approved laboratory, and submit the results to the Executive Director ("ED") and failed to provide public notification and submit a copy of the public notification to the ED regarding the failure to collect lead and copper samples [30 TEX. ADMIN. CODE §§ 290.117(c)(2)(A) and (i)(1) and 290.122(c)(2)(A) and (f)].
2. Failed to provide public notification and submit a copy of the public notification to the ED regarding the failure to submit a Disinfectant Level Quarterly Operating Report ("DLQOR") to the ED [30 TEX. ADMIN. CODE § 290.122(c)(2)(A) and (f)].
3. Failed to pay regulatory assessment fees [30 TEX. ADMIN. CODE § 291.76 and TEX. WATER CODE § 5.702].

***Corrective Actions/Technical Requirements***

**Corrective Action(s) Completed:**

N/A

**Technical Requirements:**

The Order will require the Respondent to:

a. Within 30 days:

- i. Implement improvements to the Facility's process procedures, guidance, training, and/or oversight to ensure that all future lead and copper tap samples are collected, analyzed by an approved laboratory and the results reported to the ED within ten days following the end of each monitoring period;
- ii. Implement procedures to ensure that all necessary public notifications are provided in a timely manner to persons served by the Facility and a copy of the public notification is submitted to the ED;
- iii. Provide public notification regarding the failure to submit a DLQOR to the ED for the second quarter of 2014 and the failure to collect semiannual lead and copper tap samples for the January 1, 2014 through June 30, 2014 monitoring period and provide a copy of each public notification to the ED; and
- iv. Submit payment for all outstanding regulatory assessment fees for TCEQ Public Utility Account No. 12416 for calendar years 2002 through 2014.

b. Within 45 days, submit written certification to demonstrate compliance with a.i. through a.iii.

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c. Within 90 days, begin complying with applicable lead and copper monitoring requirements by collecting the required number of lead and copper samples and reporting the results to the ED within ten days of the month following the end of the monitoring period. This provision will be satisfied upon two semiannual compliant monitoring periods.

d. Within 465 days, submit written certification to demonstrate compliance with c.

***Litigation Information***

**Date Petition(s) Filed:** N/A

**Date Answer(s) Filed:** N/A

**SOAH Referral Date:** N/A

**Hearing Date(s):** N/A

**Settlement Date:** N/A

***Contact Information***

**TCEQ Attorney:** N/A

**TCEQ Enforcement Coordinator:** Epifanio Villarreal, Enforcement Division, Enforcement Team 2, MC R-14, (361) 825-3425; Candy Garrett, Enforcement Division, MC 219, (512) 239-1456

**TCEQ SEP Coordinator:** N/A

**Respondent:** Mark Stewart, Manager, 13207 Wimberly Square, Unit 273, San Diego, California 92128

**Respondent's Attorney:** N/A





# Penalty Calculation Worksheet (PCW)

Policy Revision 4 (April 2014)

PCW Revision March 26, 2014

**TCEQ**

<b>DATES</b>	<b>Assigned PCW</b>	30-Mar-2015	<b>Screening</b>	7-Apr-2015	<b>EPA Due</b>	30-Jun-2015
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## RESPONDENT/FACILITY INFORMATION

<b>Respondent</b>	Mark Stewart		
<b>Reg. Ent. Ref. No.</b>	RN101194447		
<b>Facility/Site Region</b>	5-Tyler	<b>Major/Minor Source</b>	Minor

## CASE INFORMATION

<b>Enf./Case ID No.</b>	50345	<b>No. of Violations</b>	3
<b>Docket No.</b>	2015-0526-PWS-E	<b>Order Type</b>	Findings
<b>Media Program(s)</b>	Public Water Supply	<b>Government/Non-Profit</b>	No
<b>Multi-Media</b>		<b>Enf. Coordinator</b>	Epifanio Villarreal
		<b>EC's Team</b>	Enforcement Team 2
<b>Admin. Penalty \$ Limit Minimum</b>	\$50	<b>Maximum</b>	\$1,000

## Penalty Calculation Section

**TOTAL BASE PENALTY (Sum of violation base penalties)** **Subtotal 1** **\$950**

## ADJUSTMENTS (+/-) TO SUBTOTAL 1

Subtotals 2-7 are obtained by multiplying the Total Base Penalty (Subtotal 1) by the indicated percentage.

**Compliance History** **45.0%** Enhancement **Subtotals 2, 3, & 7** **\$427**

Notes: Enhancement for five NOV's with the same/similar violations and one agreed order with a denial of liability.

**Culpability** **No** **0.0%** Enhancement **Subtotal 4** **\$0**

Notes: The Respondent does not meet the culpability criteria.

**Good Faith Effort to Comply Total Adjustments** **Subtotal 5** **\$0**

**Economic Benefit** **0.0%** Enhancement\* **Subtotal 6** **\$0**

Total EB Amounts \$2,208  
Estimated Cost of Compliance \$2,050

\*Capped at the Total EB \$ Amount

**SUM OF SUBTOTALS 1-7** **Final Subtotal** **\$1,377**

**OTHER FACTORS AS JUSTICE MAY REQUIRE** **159.6%** **Adjustment** **\$2,198**

Reduces or enhances the Final Subtotal by the indicated percentage.

Notes: Enhancement recommended for the recovery of avoided costs of compliance for Violation No. 1

**Final Penalty Amount** **\$3,575**

**STATUTORY LIMIT ADJUSTMENT** **Final Assessed Penalty** **\$3,575**

**DEFERRAL** **0.0%** Reduction **Adjustment** **\$0**

Reduces the Final Assessed Penalty by the indicated percentage. (Enter number only; e.g. 20 for 20% reduction.)

Notes: No deferral is recommended for Findings Orders.

**PAYABLE PENALTY** **\$3,575**

Screening Date 7-Apr-2015

Docket No. 2015-0526-PWS-E

PCW

Respondent Mark Stewart

Policy Revision 4 (April 2014)

Case ID No. 50345

PCW Revision March 26, 2014

Reg. Ent. Reference No. RN101194447

Media [Statute] Public Water Supply

Enf. Coordinator Epifanio Villarreal

## Compliance History Worksheet

## &gt;&gt; Compliance History Site Enhancement (Subtotal 2)

Component	Number of...	Enter Number Here	Adjust.
NOVs	Written notices of violation ("NOVs") with same or similar violations as those in the current enforcement action ( <i>number of NOVs meeting criteria</i> )	5	25%
	Other written NOVs	0	0%
Orders	Any agreed final enforcement orders containing a denial of liability ( <i>number of orders meeting criteria</i> )	1	20%
	Any adjudicated final enforcement orders, agreed final enforcement orders without a denial of liability, or default orders of this state or the federal government, or any final prohibitory emergency orders issued by the commission	0	0%
Judgments and Consent Decrees	Any non-adjudicated final court judgments or consent decrees containing a denial of liability of this state or the federal government ( <i>number of judgments or consent decrees meeting criteria</i> )	0	0%
	Any adjudicated final court judgments and default judgments, or non-adjudicated final court judgments or consent decrees without a denial of liability, of this state or the federal government	0	0%
Convictions	Any criminal convictions of this state or the federal government ( <i>number of counts</i> )	0	0%
Emissions	Chronic excessive emissions events ( <i>number of events</i> )	0	0%
Audits	Letters notifying the executive director of an intended audit conducted under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 ( <i>number of audits for which notices were submitted</i> )	0	0%
	Disclosures of violations under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 ( <i>number of audits for which violations were disclosed</i> )	0	0%
Please Enter Yes or No			
Other	Environmental management systems in place for one year or more	No	0%
	Voluntary on-site compliance assessments conducted by the executive director under a special assistance program	No	0%
	Participation in a voluntary pollution reduction program	No	0%
	Early compliance with, or offer of a product that meets future state or federal government environmental requirements	No	0%

Adjustment Percentage (Subtotal 2) 45%

## &gt;&gt; Repeat Violator (Subtotal 3)

N/A

Adjustment Percentage (Subtotal 3) 0%

## &gt;&gt; Compliance History Person Classification (Subtotal 7)

N/A

Adjustment Percentage (Subtotal 7) 0%

## &gt;&gt; Compliance History Summary

Compliance  
History  
Notes

Enhancement for five NOVs with the same/similar violations and one agreed order with a denial of liability.

Total Compliance History Adjustment Percentage (Subtotals 2, 3, &amp; 7) 45%

## &gt;&gt; Final Compliance History Adjustment

Final Adjustment Percentage \*capped at 100% 45%

Screening Date 7-Apr-2015

Docket No. 2015-0526-PWS-E

PCW

Respondent Mark Stewart

Policy Revision 4 (April 2014)

Case ID No. 50345

PCW Revision March 26, 2014

Reg. Ent. Reference No. RN101194447

Media [Statute] Public Water Supply

Enf. Coordinator Epifanio Villarreal

Violation Number 1

Rule Cite(s)

30 Tex. Admin. Code §§ 290.117(c)(2)(A) and (l)(1) and 290.122(c)(2)(A) and (f)

Violation Description

Failed to collect semiannual lead and copper tap samples at the required ten sample sites, have the samples analyzed at an approved laboratory, and submit the results to the Executive Director for the July 1, 2011 through December 31, 2011, July 1, 2012 through December 31, 2012, January 1, 2013 through June 30, 2013, July 1, 2013 through December 31, 2013, January 1, 2014 through June 30, 2014 and July 1, 2014 through December 31, 2014 monitoring periods and failed to provide public notification and submit a copy of the public notification to the Executive Director regarding the failure to collect lead and copper samples for the January 1, 2014 through June 30, 2014 monitoring period.

Base Penalty \$1,000

## &gt;&gt; Environmental, Property and Human Health Matrix

OR

Release	Harm		
	Major	Moderate	Minor
Actual			
Potential	x		

Percent 15.0%

## &gt;&gt; Programmatic Matrix

Falsification	Major	Moderate	Minor

Percent 0.0%

Matrix Notes

Failure to collect lead and copper samples could expose customers of the Facility to undetected contaminants which would exceed levels protective of human health.

Adjustment \$850

\$150

## Violation Events

Number of Violation Events 6

1098 Number of violation days

mark only one with an x	daily	
	weekly	
	monthly	
	quarterly	
	semiannual	x
	annual	
	single event	

Violation Base Penalty \$900

Six semiannual events are recommended.

## Good Faith Efforts to Comply

0.0%

Reduction \$0

Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer

Extraordinary		
Ordinary		
N/A	x	(mark with x)

Notes

The Respondent does not meet the good faith criteria for this violation.

Violation Subtotal \$900

## Economic Benefit (EB) for this violation

## Statutory Limit Test

Estimated EB Amount \$2,207

Violation Final Penalty Total \$3,388

This violation Final Assessed Penalty (adjusted for limits) \$3,388

# Economic Benefit Worksheet

**Respondent** Mark Stewart  
**Case ID No.** 50345  
**Reg. Ent. Reference No.** RN101194447  
**Media** Public Water Supply  
**Violation No.** 1

Percent Interest	Years of Depreciation
5.0	15

Item Description	Item Cost	Date Required	Final Date	Yrs	Interest Saved	Onetime Costs	EB Amount
No commas or \$							

## Delayed Costs

Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)	\$25	30-Sep-2014	1-Dec-2015	1.17	\$0	\$2	\$2
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System				0.00	\$0	n/a	\$0
Training/Sampling	\$100	9-Mar-2015	1-Dec-2015	0.73	\$4	n/a	\$4
Remediation/Disposal				0.00	\$0	n/a	\$0
Permit Costs				0.00	\$0	n/a	\$0
Other (as needed)	\$100	9-Mar-2015	1-Dec-2015	0.73	\$4	n/a	\$4

### Notes for DELAYED costs

The training sampling delayed cost includes the estimated amount to implement improvements to the Facility's process procedures, guidance, training and/or oversight to ensure that future lead and copper samples are collected by the Facility's personnel, analyzed by the Facility's laboratories and reported to the Executive Director, calculated from the date of the record review to the estimated date of compliance.

The other delayed costs include the estimated amount to implement procedures to ensure that all necessary public notifications are provided in a timely manner, calculated from the record review date to the estimated date of compliance. The other delayed cost also includes the estimated amount to ensure that all delinquent public notifications (\$25 per notification), are provided to persons served by the Facility and a copy of the public notification is provided to the Executive Director, calculated from the due date of the public notification to the estimated date of compliance.

## Avoided Costs

### ANNUALIZE [1] avoided costs before entering item (except for one-time avoided costs)

Disposal				0.00	\$0	\$0	\$0
Personnel				0.00	\$0	\$0	\$0
Inspection/Reporting/Sampling				0.00	\$0	\$0	\$0
Supplies/Equipment				0.00	\$0	\$0	\$0
Financial Assurance [2]				0.00	\$0	\$0	\$0
ONE-TIME avoided costs [3]	\$1,800	1-Jul-2011	31-Dec-2014	4.42	\$398	\$1,800	\$2,198
Other (as needed)				0.00	\$0	\$0	\$0

### Notes for AVOIDED costs

The avoided cost includes the estimated amount for the Facility to collect samples for lead and copper (\$30 per sample x ten samples x six monitoring periods), calculated for the monitoring periods in which sampling was not conducted.

Approx. Cost of Compliance

\$2,025

**TOTAL**

\$2,207



Screening Date 7-Apr-2015

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PCW

Respondent Mark Stewart

Policy Revision 4 (April 2014)

Case ID No. 50345

PCW Revision March 26, 2014

Reg. Ent. Reference No. RN101194447

Media [Statute] Public Water Supply

Enf. Coordinator Epifanio Villarreal

Violation Number 2

Rule Cite(s)

30 Tex. Admin. Code § 290.122(c)(2)(A) and (f)

Violation Description

Failed to provide public notification and submit a copy of the public notification to the Executive Director regarding the failure to submit a Disinfectant Level Quarterly Operating Report to the Executive Director for the second quarter of 2014.

Base Penalty \$1,000

## &gt;&gt; Environmental, Property and Human Health Matrix

OR

Release	Harm		
	Major	Moderate	Minor
Actual			
Potential			

Percent 0.0%

## &gt;&gt; Programmatic Matrix

Falsification	Major	Moderate	Minor
	x		

Percent 5.0%

Matrix Notes

100% of the rule requirements were not met.

Adjustment \$950

\$50

## Violation Events

Number of Violation Events 1

90

Number of violation days

mark only one  
with an x

daily	
weekly	
monthly	
quarterly	
semiannual	
annual	
single event	x

Violation Base Penalty \$50

One single event is recommended.

## Good Faith Efforts to Comply

0.0%

Reduction \$0

	Before NOE/NOV	NOE/NOV to EDRP/Settlement Offer
Extraordinary		
Ordinary		
N/A	x	(mark with x)

Notes

The Respondent does not meet the good faith criteria for this violation.

Violation Subtotal \$50

## Economic Benefit (EB) for this violation

## Statutory Limit Test

Estimated EB Amount \$1

Violation Final Penalty Total \$188

This violation Final Assessed Penalty (adjusted for limits) \$188

# Economic Benefit Worksheet

**Respondent** Mark Stewart  
**Case ID No.** 50345  
**Reg. Ent. Reference No.** RN101194447  
**Media** Public Water Supply  
**Violation No.** 2

**Percent Interest** 5.0  
**Years of Depreciation** 15

**Item Cost** **Date Required** **Final Date** **Yrs** **Interest Saved** **Onetime Costs** **EB Amount**  
**Item Description** No commas or \$

## Delayed Costs

Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System				0.00	\$0	n/a	\$0
Training/Sampling				0.00	\$0	n/a	\$0
Remediation/Disposal				0.00	\$0	n/a	\$0
Permit Costs				0.00	\$0	n/a	\$0
Other (as needed)	\$25	10-Oct-2014	1-Dec-2015	1.14	\$1	n/a	\$1

**Notes for DELAYED costs**

The training sampling delayed costs are captured in the economic benefit worksheet of Violation No. 1. The other delayed costs include the estimated amount to ensure that all delinquent public notifications (\$25 per notification) are provided to persons served by the Facility and a copy of the public notification is provided to the Executive Director, calculated from the due date of the public notification to the estimated date of compliance.

## Avoided Costs

**ANNUALIZE [1] avoided costs before entering item (except for one-time avoided costs)**

Disposal			0.00	\$0	\$0	\$0
Personnel			0.00	\$0	\$0	\$0
Inspection/Reporting/Sampling			0.00	\$0	\$0	\$0
Supplies/Equipment			0.00	\$0	\$0	\$0
Financial Assurance [2]			0.00	\$0	\$0	\$0
ONE-TIME avoided costs [3]			0.00	\$0	\$0	\$0
Other (as needed)			0.00	\$0	\$0	\$0

**Notes for AVOIDED costs**

**Approx. Cost of Compliance**

\$25

**TOTAL**

\$1

Screening Date 7-Apr-2015

Docket No. 2015-0526-PWS-E

PCW

Respondent Mark Stewart

Policy Revision 4 (April 2014)

Case ID No. 50345

PCW Revision March 26, 2014

Reg. Ent. Reference No. RN101194447

Media [Statute] Public Water Supply

Enf. Coordinator Epifanio Villarreal

Violation Number 3

Rule Cite(s)

30 Tex. Admin. Code § 291.76 and Tex. Water Code § 5.702

Violation Description

Failed to pay regulatory assessment fees for the TCEQ Public Utility Account regarding the Certificate of Convenience and Necessity No. 12416 for calendar years 2002 through 2014.

Base Penalty \$1,000

## &gt;&gt; Environmental, Property and Human Health Matrix

OR

Release	Harm		
	Major	Moderate	Minor
Actual			
Potential			

Percent 0.0%

## &gt;&gt; Programmatic Matrix

Falsification	Major	Moderate	Minor

Percent 0.0%

Matrix Notes

Adjustment \$1,000

\$0

## Violation Events

Number of Violation Events

Number of violation days

mark only one  
with an x

daily	
weekly	
monthly	
quarterly	
semiannual	
annual	
single event	

Violation Base Penalty \$0

All penalties and interest will be determined by the Public Drinking Water Section at the next billing cycle.

## Good Faith Efforts to Comply

0.0%

Reduction \$0

	Before NOE/NOV	NOE/NOV to EDPRP/Settlement Offer
Extraordinary		
Ordinary		
N/A	x	(mark with x)

Notes

The Respondent does not meet the good faith criteria for this violation.

Violation Subtotal \$0

## Economic Benefit (EB) for this violation

## Statutory Limit Test

Estimated EB Amount \$0

Violation Final Penalty Total \$0

This violation Final Assessed Penalty (adjusted for limits) \$0

# Economic Benefit Worksheet

**Respondent** Mark Stewart  
**Case ID No.** 50345  
**Reg. Ent. Reference No.** RN101194447  
**Media** Public Water Supply  
**Violation No.** 3

Percent Interest	Years of Depreciation
5.0	15

Item Description	Item Cost	Date Required	Final Date	Yrs	Interest Saved	Onetime Costs	EB Amount
No commas or \$							

## Delayed Costs

Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System				0.00	\$0	n/a	\$0
Training/Sampling				0.00	\$0	n/a	\$0
Remediation/Disposal				0.00	\$0	n/a	\$0
Permit Costs				0.00	\$0	n/a	\$0
Other (as needed)				0.00	\$0	n/a	\$0

Notes for DELAYED costs

N/A

## Avoided Costs

ANNUALIZE [1] avoided costs before entering item (except for one-time avoided costs)

Disposal				0.00	\$0	\$0	\$0
Personnel				0.00	\$0	\$0	\$0
Inspection/Reporting/Sampling				0.00	\$0	\$0	\$0
Supplies/Equipment				0.00	\$0	\$0	\$0
Financial Assurance [2]				0.00	\$0	\$0	\$0
ONE-TIME avoided costs [3]				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0

Notes for AVOIDED costs

N/A

Approx. Cost of Compliance

\$0

TOTAL

\$0



## TCEQ Compliance History Report

**PUBLISHED** Compliance History Report for CN603019183, RN101194447, Rating Year 2014 which includes Compliance History (CH) components from September 1, 2009, through August 31, 2014.

**Customer, Respondent, or Owner/Operator:** CN603019183, Mark Stewart

**Classification:** NOT APPLICABLE **Rating:** N/A

**Regulated Entity:** RN101194447, GREEN HILLS SUBDIVISION

**Classification:** NOT APPLICABLE **Rating:** N/A

**Complexity Points:** N/A

**Repeat Violator:** N/A

**CH Group:** 14 - Other

**Location:** 563 COUNTY ROAD 4115, NEAR ATLANTA, CASS COUNTY, TEXAS

**TCEQ Region:** REGION 05 - TYLER

**ID Number(s):**

**PUBLIC WATER SYSTEM/SUPPLY REGISTRATION**  
0340019

**Compliance History Period:** September 01, 2009 to August 31, 2014 **Rating Year:** 2014 **Rating Date:** 09/01/2014

**Date Compliance History Report Prepared:** April 07, 2015

**Agency Decision Requiring Compliance History:** Enforcement

**Component Period Selected:** April 07, 2010 to April 07, 2015

**TCEQ Staff Member to Contact for Additional Information Regarding This Compliance History.**

**Name:** EPI VILLARREAL

**Phone:** (361) 825-3425

### Site and Owner/Operator History:

- 1) Has the site been in existence and/or operation for the full five year compliance period? YES
- 2) Has there been a (known) change in ownership/operator of the site during the compliance period? NO
- 3) If **YES** for #2, who is the current owner/operator? N/A
- 4) If **YES** for #2, who was/were the prior owner(s)/operator(s)? N/A
- 5) If **YES**, when did the change(s) in owner or operator occur? N/A

### Components (Multimedia) for the Site Are Listed in Sections A - J

#### **A. Final Orders, court judgments, and consent decrees:**

- 1 Effective Date: 12/19/2013 ADMINORDER 2013-0407-PWS-E (1660 Order-Agreed Order With Denial)

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.109(f)(3)

Description: TCR MCL Violation 09/2012 - System exceeded a maximum contaminant level.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(3)(A)(ii)

Description: TCR Repeat Monitoring Violation 09/2012 - Failure to collect all repeats following a coliform found result.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: DLQOR MR PN 2Q2011 - The system failed to submit a Public Notice to its customers and/or failed to certify the delivery of a Public Notice to the TCEQ for a disinfectant monitoring and reporting violation during the second quarter of 2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: APRIL/2011 TCR Repeat Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 04/2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: MARCH/2011 GWR Triggered Source Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct triggered source monitoring for the month of 03/2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: DLQOR MR PN 1Q2011 - The system failed to submit a Public Notice to its customers and/or failed to certify the delivery of a Public Notice to the TCEQ for a disinfectant monitoring and reporting violation during the first quarter of 2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.107(c)(1)

30 TAC Chapter 290, SubChapter F 290.107(e)

Description: SOC MR 3Y2011 - The system failed to monitor and/or failed to report synthetic organic contaminants levels to the TCEQ for the triennial monitoring period from 01/01/2009 to 12/31/2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(b)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: SEPT/2012 TCR MCL Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 09/2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.113(f)(1)

30 TAC Chapter 290, SubChapter F 290.113(f)(2)

Description: DBP1 MR 3Y2009 - This system failed to monitor and/or failed to report disinfectant byproduct levels in its distribution system to the TCEQ for the triennial monitoring period from 01/01/2007 to 12/31/2009.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter H 290.271(b)

30 TAC Chapter 290, SubChapter H 290.274(a)

Description: CCR 2010 - The system did not deliver the annual Consumer Confidence Report (CCR) for 2010 to its bill-paying customers.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter H 290.274(c)

Description: CCR 2010 - The system failed to deliver a copy and certification of delivery of the annual Consumer Confidence Report (CCR) for the 2010 CCR year to the TCEQ.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(4)(B)

Description: GWR Triggered Source Monitoring Violation 03/2011 - Failure to collect any triggered source monitoring sample(s) following a coliform found result for 3 sources.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(2)(A)(ii)

30 TAC Chapter 290, SubChapter F 290.109(f)(5)

30 TAC Chapter 290, SubChapter F 290.109(f)(7)

Description: TCR Routine Monitoring Violation 08/2012 - Failure to collect any routine monitoring sample(s).

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: AUG/2012 TCR Routine Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 08/2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: SEPT/2012 TCR Repeat Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 09/2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(4)(B)

Description: GWR Triggered Source Monitoring Violation 09/2012 - Failure to collect any triggered source monitoring

sample(s) following a coliform found result for 3 sources.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(2)(F)

Description: TCR Increase Monitoring Violation 10/2012 - Failure to collect all of the 5 distribution samples following a coliform found month.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)

30 TAC Chapter 290, SubChapter F 290.122(f)

Description: OCT/2012 TCR Increase Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 10/2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.113(f)(1)

30 TAC Chapter 290, SubChapter F 290.113(f)(2)

Description: DBP1 MR 3Y2012 - This system failed to monitor and/or failed to report disinfectant byproduct levels in its distribution system to the TCEQ for the triennial monitoring period from 01/01/2010 to 12/31/2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter H 290.271(b)

30 TAC Chapter 290, SubChapter H 290.274(a)

30 TAC Chapter 290, SubChapter H 290.274(c)

Description: CCR 2011 - The system failed to provide the Consumer Confidence Report (CCR) for 2011 to its bill-paying customers and/or the TCEQ by July 1st of the following year.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A)

30 TAC Chapter 290, SubChapter F 290.110(f)(2)

30 TAC Chapter 290, SubChapter F 290.110(f)(3)

Description: DLQOR MR 3Q2011 - The system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the third quarter of 2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A)

30 TAC Chapter 290, SubChapter F 290.110(f)(2)

30 TAC Chapter 290, SubChapter F 290.110(f)(3)

Description: DLQOR MR 4Q2011 - The system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the fourth quarter of 2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A)

30 TAC Chapter 290, SubChapter F 290.110(f)(2)

30 TAC Chapter 290, SubChapter F 290.110(f)(3)

Description: DLQOR MR 1Q2012 - The system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the first quarter of 2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A)

30 TAC Chapter 290, SubChapter F 290.110(f)(2)

30 TAC Chapter 290, SubChapter F 290.110(f)(3)

Description: DLQOR MR 2Q2012 - The system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the second quarter of 2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A)

30 TAC Chapter 290, SubChapter F 290.110(f)(2)

30 TAC Chapter 290, SubChapter F 290.110(f)(3)

Description: DLQOR MR 3Q2012 - The system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the third quarter of 2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A)

30 TAC Chapter 290, SubChapter F 290.110(f)(2)

30 TAC Chapter 290, SubChapter F 290.110(f)(3)

Description: DLQOR MR 4Q2012 - The system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the fourth quarter of 2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.106(c)(6)

30 TAC Chapter 290, SubChapter F 290.106(e)

Description: NO3 MR YR2011 - The system failed to monitor and/or failed to report nitrate levels to the TCEQ for the annual monitoring period from 01/01/2011 to 12/31/2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.106(c)(6)

30 TAC Chapter 290, SubChapter F 290.106(e)

Description: NO3 MR YR2012 - The system failed to monitor and/or failed to report nitrate levels to the TCEQ for the annual monitoring period from 01/01/2012 to 12/31/2012.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.107(c)(2)

30 TAC Chapter 290, SubChapter F 290.107(e)

Description: VOC MR YR2011 - The system failed to monitor and/or failed to report volatile organic contaminants levels to the TCEQ for the annual monitoring period from 01/01/2011 to 12/31/2011.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.107(c)(2)

30 TAC Chapter 290, SubChapter F 290.107(e)

Description: VOC MR YR2012 - The system failed to monitor and/or failed to report volatile organic contaminants levels to the TCEQ for the annual monitoring period from 01/01/2012 to 12/31/2012.

**B. Criminal convictions:**

N/A

**C. Chronic excessive emissions events:**

N/A

**D. The approval dates of investigations (CCEDS Inv. Track. No.):**

Item 1                      October 23, 2012                      (1037244)

**E. Written notices of violations (NOV) (CCEDS Inv. Track. No.):**

A notice of violation represents a written allegation of a violation of a specific regulatory requirement from the commission to a regulated entity. A notice of violation is not a final enforcement action, nor proof that a violation has actually occurred.

- |   |              |  |           |                 |          |
|---|--------------|--|-----------|-----------------|----------|
| 1 | Date:        | 11/07/2014   | (1239254) | CN603019183     |          |
|   | Self Report? | NO   |           | Classification: | Moderate |
|   | Citation:    | 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)<br>30 TAC Chapter 290, SubChapter F 290.117(i)(1)   |           |                 |          |
|   | Description: | LCR IN MR 1st 6M2014 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 01/01/2014 to 06/30/2014 within the required timeline.  |           |                 |          |
| 2 | Date:        | 01/28/2015   | (1239254) | CN603019183     |          |
|   | Self Report? | NO   |           | Classification: | Moderate |
|   | Citation:    | 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)<br>30 TAC Chapter 290, SubChapter F 290.117(i)(1)   |           |                 |          |
|   | Description: | LCR IN MR 2nd 6M2014 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 07/01/2014 to 12/31/2014 within the required timeline.  |           |                 |          |
| 3 | Date:        | 02/05/2015   | (1239254) | CN603019183     |          |
|   | Self Report? | NO   |           | Classification: | Moderate |
|   | Citation:    | 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)<br>30 TAC Chapter 290, SubChapter F 290.122(f)   |           |                 |          |
|   | Description: | DLQOR MR PN 2Q2014 Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for a disinfectant monitoring and reporting violation during the second quarter of 2014.  |           |                 |          |
| 4 | Date:        | 03/04/2015   | (1239254) | CN603019183     |          |
|   | Self Report? | NO   |           | Classification: | Moderate |
|   | Citation:    | 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)<br>30 TAC Chapter 290, SubChapter F 290.122(f)   |           |                 |          |
|   | Description: | LCR IN MR PN 1st 6M2014 Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for a distribution initial lead and copper monitoring and reporting violation for the six-month monitoring period from 01/01/2014 to 06/30/2014. |           |                 |          |
| 5 | Date:        | 03/23/2015   | (1240361) | CN603019183     |          |
|   | Self Report? | NO   |           | Classification: | Moderate |



Citation:	30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)
Description:	30 TAC Chapter 290, SubChapter F 290.117(i)(1) LCR IN MR 2nd 6M2013 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 07/01/2013 to 12/31/2013 within the required timeline.
Self Report?	NO Classification: Moderate
Citation:	30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i) 30 TAC Chapter 290, SubChapter F 290.117(i)(1)
Description:	LCR IN MR 1st 6M2013 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 01/01/2013 to 06/30/2013 within the required timeline.
Self Report?	NO Classification: Moderate
Citation:	30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i) 30 TAC Chapter 290, SubChapter F 290.117(i)(1)
Description:	LCR IN MR 2nd 6M2012 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 07/01/2012 to 12/31/2012 within the required timeline.
Self Report?	NO Classification: Moderate
Citation:	30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i) 30 TAC Chapter 290, SubChapter F 290.117(i)(1)
Description:	LCR IN MR 2nd 6M2011 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 07/01/2011 to 12/31/2011 within the required timeline.

**F. Environmental audits:**

N/A

**G. Type of environmental management systems (EMSs):**

N/A

**H. Voluntary on-site compliance assessment dates:**

N/A

**I. Participation in a voluntary pollution reduction program:**

N/A

**J. Early compliance:**

N/A

**Sites Outside of Texas:**

N/A

## **Component Appendices**

### **Appendix A**

#### **All NOVs Issued During Component Period 4/7/2010 and 4/7/2015**

- 1      Date:      01/14/2009      (922711)      CN603019183  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter H 290.271(b)  
30 TAC Chapter 290, SubChapter H 290.274(a)  
Description:      This system did not deliver the annual Consumer Confidence Report (CCR) for 2007 to its bill-paying customers.  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter H 290.274(c)  
Description:      This system failed to deliver a copy and certification of delivery of the annual Consumer Confidence Report (CCR) for the 2007 CCR year to the TCEQ.
- 2      Date:      11/03/2009      (922710)      CN603019183  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter H 290.271(b)  
30 TAC Chapter 290, SubChapter H 290.274(a)  
Description:      This system did not deliver the annual Consumer Confidence Report (CCR) for 2008 to its bill-paying customers.  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter H 290.274(c)  
Description:      This system failed to deliver a copy and certification of delivery of the annual Consumer Confidence Report (CCR) for the 2008 CCR year to the TCEQ.
- 3      Date:      03/16/2010      (892107)      CN603019183  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter F 290.109(c)(3)(A)  
Description:      TCR Repeat Monitoring Violation 01/2010 - Failure to collect all repeats following a coliform found result.  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)  
Description:      TCR PN Repeat Monitoring Violation 01/2010 - Failure to post a public notice for not collecting any repeats following a coliform found result.
- 4      Date:      03/29/2010      (892824)      CN603019183  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter F 290.109(c)(2)(A)(ii)  
Description:      TCR Routine Monitoring Violation 02/2010 - Failure to collect any routine monitoring sample(s).  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)  
Description:      TCR PN Routine Monitoring Violation 02/2010 - Failure to post public notice for not collecting any routine monitoring sample(s).
- 5      Date:      05/11/2010      (950550)      CN603019183  
Classification:      Moderate  
Self Report?      NO      **For Informational Purposes Only**  
Citation:      30 TAC Chapter 290, SubChapter F 290.107(c)(2)  
30 TAC Chapter 290, SubChapter F 290.107(e)  
Description:      This system failed to monitor and/or failed to report volatile organic contaminants levels at EP001 to the TCEQ for the annual monitoring period from 01/01/2009 to 12/31/2009.

- 6 Date: 05/11/2010 (950614) CN603019183  
Classification: Major  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.106(c)(6)  
30 TAC Chapter 290, SubChapter F 290.106(e)  
Description: This system failed to monitor and/or failed to report nitrate levels at EP001 to the TCEQ for the annual monitoring period from 01/01/2009 to 12/31/2009.
- 7 Date: 07/06/2010 (892841) CN603019183  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(2)(A)(ii)  
Description: TCR Routine Monitoring Violation 05/2010 - Failure to collect any routine monitoring sample(s).  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)  
Description: TCR PN Routine Monitoring Violation 05/2010 - Failure to post public notice for not collecting any routine monitoring sample(s).
- 8 Date: 12/07/2010 (892852) CN603019183  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(2)(A)(ii)  
Description: TCR Routine Monitoring Violation 10/2010 - Failure to collect any routine monitoring sample(s).
- 9 Date: 12/22/2010 (922709) CN603019183  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter H 290.271(b)  
30 TAC Chapter 290, SubChapter H 290.274(a)  
Description: This system did not deliver the annual Consumer Confidence Report (CCR) for 2009 to its bill-paying customers.  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter H 290.274(c)  
Description: This system failed to deliver a copy and certification of delivery of the annual Consumer Confidence Report (CCR) for the 2009 CCR year to the TCEQ.
- 10 Date: 05/06/2011 (1060032) CN603019183  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.109(c)(4)(B)  
Description: GWR Triggered Source Monitoring Violation 03/2011 - Failure to collect any triggered source monitoring sample(s) following a coliform found result for 3 sources.
- 11 Date: 05/26/2011 (922448) CN603019183  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.110(f)(2)  
30 TAC Chapter 290, SubChapter F 290.110(f)(3)  
Description: This system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the fourth quarter of 2010.
- 12 Date: 05/26/2011 (922662) CN603019183  
Classification: Moderate  
Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.110(f)(2)  
30 TAC Chapter 290, SubChapter F 290.110(f)(3)  
Description: This system failed to monitor and/or failed to report distribution disinfectant

13	Date:	08/17/2011	(950603)	CN603019183	Classification:	Moderate				
	Self Report?	NO	<b>For Informational Purposes Only</b>							
	Citation:	30 TAC Chapter 290, SubChapter F 290.106(c)(4) 30 TAC Chapter 290, SubChapter F 290.106(e)								
	Description:	This system failed to monitor and/or failed to report mineral levels at EP001 to the TCEQ for the triennial monitoring period from 01/01/2008 to 12/31/2010.								
14	Date:	08/17/2011	(950612)	CN603019183	Classification:	Major				
	Self Report?	NO	<b>For Informational Purposes Only</b>							
	Citation:	30 TAC Chapter 290, SubChapter F 290.106(c)(6) 30 TAC Chapter 290, SubChapter F 290.106(e)								
	Description:	This system failed to monitor and/or failed to report nitrate levels at EP001 to the TCEQ for the annual monitoring period from 01/01/2010 to 12/31/2010.								
15	Date:	08/17/2011	(950621)	CN603019183	Classification:	Moderate				
	Self Report?	NO	<b>For Informational Purposes Only</b>							
	Citation:	30 TAC Chapter 290, SubChapter F 290.107(c)(2) 30 TAC Chapter 290, SubChapter F 290.107(e)								
	Description:	This system failed to monitor and/or failed to report volatile organic contaminants levels at EP001 to the TCEQ for the annual monitoring period from 01/01/2010 to 12/31/2010.								
16	Date:	08/17/2011	(950624)	CN603019183	Classification:	Moderate				
	Self Report?	NO	<b>For Informational Purposes Only</b>							
	Citation:	30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A) 30 TAC Chapter 290, SubChapter F 290.110(f)(2) 30 TAC Chapter 290, SubChapter F 290.110(f)(3)								
	Description:	This system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the second quarter of 2011.								
17	Date:	08/17/2011	(950626)	CN603019183	Classification:	Moderate				
	Self Report?	NO	<b>For Informational Purposes Only</b>							
	Citation:	30 TAC Chapter 290, SubChapter F 290.110(e)(4)(A) 30 TAC Chapter 290, SubChapter F 290.110(f)(2) 30 TAC Chapter 290, SubChapter F 290.110(f)(3)								
	Description:	This system failed to monitor and/or failed to report distribution disinfectant residuals to the TCEQ for the first quarter of 2011.								
18	Date:	08/24/2011	(1060032)	CN603019183	Classification:	Moderate				
	Self Report?	NO	<b>For Informational Purposes Only</b>							
	Citation:	30 TAC Chapter 290, SubChapter F 290.113(f)(1) 30 TAC Chapter 290, SubChapter F 290.113(f)(2)								
	Description:	DBP1 MR 3Y2009 - This system failed to monitor and/or failed to report disinfectant byproduct levels in its distribution system to the TCEQ for the triennial monitoring period from 01/01/2007 to 12/31/2009.								
19	Date:	08/24/2011	(950627)	CN603019183	Classification:	Moderate				
	Self Report?	NO	<b>For Informational Purposes Only</b>							
	Citation:	30 TAC Chapter 290, SubChapter F 290.113(f)(1) 30 TAC Chapter 290, SubChapter F 290.113(f)(2)								
	Description:	This system failed to monitor and/or failed to report disinfectant byproduct levels								

20	Date:	12/12/2011	(1060032)	CN603019183	Classification:	Moderate						
	Self Report?	NO	<b>For Informational Purposes Only</b>									
	Citation:	30 TAC Chapter 290, SubChapter H 290.271(b) 30 TAC Chapter 290, SubChapter H 290.274(a)										
	Description:	CCR 2010 - The system did not deliver the annual Consumer Confidence Report (CCR) for 2010 to its bill-paying customers.										
				Classification:	Moderate							
	Self Report?	NO	<b>For Informational Purposes Only</b>									
	Citation:	30 TAC Chapter 290, SubChapter H 290.274(c)										
	Description:	CCR 2010 - The system failed to deliver a copy and certification of delivery of the annual Consumer Confidence Report (CCR) for the 2010 CCR year to the TCEQ.										
21	Date:	11/06/2012	(1060032)	CN603019183	Classification:	Moderate						
	Self Report?	NO	<b>For Informational Purposes Only</b>									
	Citation:	30 TAC Chapter 290, SubChapter F 290.109(c)(2)(A)(ii) 30 TAC Chapter 290, SubChapter F 290.109(f)(5) 30 TAC Chapter 290, SubChapter F 290.109(f)(7)										
	Description:	TCR Routine Monitoring Violation 08/2012 - Failure to collect any routine monitoring sample(s).										
22	Date:	01/09/2013	(1060032)	CN603019183	Classification:	Moderate						
	Self Report?	NO	<b>For Informational Purposes Only</b>									
	Citation:	30 TAC Chapter 290, SubChapter F 290.109(c)(4)(B)										
	Description:	GWR Triggered Source Monitoring Violation 09/2012 - Failure to collect any triggered source monitoring sample(s) following a coliform found result for 3 sources.										
23	Date:	01/10/2013	(1060032)	CN603019183	Classification:	Moderate						
	Self Report?	NO	<b>For Informational Purposes Only</b>									
	Citation:	30 TAC Chapter 290, SubChapter F 290.109(c)(2)(F)										
	Description:	TCR Increase Monitoring Violation 10/2012 - Failure to collect all of the 5 distribution samples following a coliform found month.										
24	Date:	01/22/2013	(1060032)	CN603019183	Classification:	Moderate						
	Self Report?	NO	<b>For Informational Purposes Only</b>									
	Citation:	30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A) 30 TAC Chapter 290, SubChapter F 290.122(f)										
	Description:	AUG/2012 TCR Routine Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that  public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 08/2012.										
25	Date:	01/29/2013	(1060032)	CN603019183	Classification:	Moderate						
	Self Report?	NO	<b>For Informational Purposes Only</b>									
	Citation:	30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A) 30 TAC Chapter 290, SubChapter F 290.122(f)										
	Description:	SEPT/2012 TCR Repeat Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 09/2012.										
26	Date:	02/21/2013	(1060032)	CN603019183	Classification:	Moderate						

Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)  
30 TAC Chapter 290, SubChapter F 290.122(f)  
Description: OCT/2012 TCR Increase Monitoring PN Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for failing to conduct coliform monitoring for the month of 10/2012.

27 Date: 11/07/2014 (1239254) CN603019183  
Classification: Moderate

Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)  
30 TAC Chapter 290, SubChapter F 290.117(i)(1)  
Description: LCR IN MR 1st 6M2014 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 01/01/2014 to 06/30/2014 within the required timeline.

28 Date: 01/28/2015 (1239254) CN603019183  
Classification: Moderate

Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)  
30 TAC Chapter 290, SubChapter F 290.117(i)(1)  
Description: LCR IN MR 2nd 6M2014 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 07/01/2014 to 12/31/2014 within the required timeline.

29 Date: 02/05/2015 (1239254) CN603019183  
Classification: Moderate

Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)  
30 TAC Chapter 290, SubChapter F 290.122(f)  
Description: DLQOR MR PN 2Q2014 Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for a disinfectant monitoring and reporting violation during the second quarter of 2014.

30 Date: 03/04/2015 (1239254) CN603019183  
Classification: Moderate

Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.122(c)(2)(A)  
30 TAC Chapter 290, SubChapter F 290.122(f)  
Description: LCR IN MR PN 1st 6M2014 Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for a distribution initial lead and copper monitoring and reporting violation for the six-month monitoring period from 01/01/2014 to 06/30/2014.

31 Date: 03/23/2015 (1240361) CN603019183  
Classification: Moderate

Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)  
30 TAC Chapter 290, SubChapter F 290.117(i)(1)  
Description: LCR IN MR 2nd 6M2013 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 07/01/2013 to 12/31/2013 within the required timeline.

Classification: Moderate

Self Report? NO **For Informational Purposes Only**  
Citation: 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)  
30 TAC Chapter 290, SubChapter F 290.117(i)(1)  
Description: LCR IN MR 1st 6M2013 - The system failed to monitor and/or report distribution lead and copper levels to the TCEQ for the initial six-month monitoring period from 01/01/2013 to 06/30/2013 within the required timeline.

Classification: Moderate

Self Report? NO For Informational Purposes Only  
Citation: 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)  
30 TAC Chapter 290, SubChapter F 290.117(i)(1)  
Description: LCR IN MR 2nd 6M2012 - The system failed to monitor and/or report distribution  
lead and copper levels to the TCEQ for the initial six-month monitoring period  
from 07/01/2012 to 12/31/2012 within the required timeline.

Classification: Moderate

Self Report? NO For Informational Purposes Only  
Citation: 30 TAC Chapter 290, SubChapter F 290.117(c)(2)(A)(i)  
30 TAC Chapter 290, SubChapter F 290.117(i)(1)  
Description: LCR IN MR 2nd 6M2011 - The system failed to monitor and/or report distribution  
lead and copper levels to the TCEQ for the initial six-month monitoring period  
from 07/01/2011 to 12/31/2011 within the required timeline.

\* NOVs applicable for the Compliance History rating period 9/1/2009 to 8/31/2014

## Appendix B

### All Investigations Conducted During Component Period April 07, 2010 and April 07, 2015

Item 1	May 11, 2010**	(950550) For Informational Purposes Only
Item 2	December 27, 2010**	(881352) For Informational Purposes Only
Item 3	January 23, 2011**	(892107) For Informational Purposes Only
Item 4	February 11, 2011**	(892824) For Informational Purposes Only
Item 5	March 01, 2011**	(895721) For Informational Purposes Only
Item 6	May 26, 2011**	(922448) For Informational Purposes Only
Item 7	May 27, 2011**	(922709) For Informational Purposes Only
Item 8	August 17, 2011**	(950603) For Informational Purposes Only
Item 9	August 26, 2011**	(950624) For Informational Purposes Only
Item 10*	October 23, 2012**	(1037244) For Informational Purposes Only
Item 11	December 14, 2012**	(1050444) For Informational Purposes Only
Item 12	March 01, 2013**	(1060032) For Informational Purposes Only
Item 13	March 08, 2013**	(1072982) For Informational Purposes Only
Item 14	July 14, 2014**	(1178500) For Informational Purposes Only
Item 15	January 12, 2015	(1185211) For Informational Purposes Only

(1239254)

Item 16      March 16, 2015      **For Informational Purposes Only**

(1240361)

Item 17      March 26, 2015      **For Informational Purposes Only**

(1239365)

Item 18      March 27, 2015      **For Informational Purposes Only**

\* No violations documented during this investigation

\*\*Investigation applicable for the Compliance History Rating period between 09/01/2009 and 08/31/2014.



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY



**IN THE MATTER OF AN  
ENFORCEMENT ACTION  
CONCERNING  
MARK STEWART  
RN101194447**

**§ BEFORE THE  
§  
§ TEXAS COMMISSION ON  
§  
§ ENVIRONMENTAL QUALITY**

## **AGREED ORDER DOCKET NO. 2015-0526-PWS-E**

At its \_\_\_\_\_ agenda, the Texas Commission on Environmental Quality ("the Commission" or "TCEQ") considered this agreement of the parties, resolving an enforcement action regarding Mark Stewart (the "Respondent") under the authority of TEX. HEALTH & SAFETY CODE ch. 341 and TEX. WATER CODE ch. 5. THE Executive Director of the TCEQ, through the Enforcement Division, and the Respondent presented this agreement to the Commission.

The Respondent understands that he has certain procedural rights at certain points in the enforcement process, including, but not limited to, the right to formal notice of violations, notice of an evidentiary hearing, the right to an evidentiary hearing, and a right to appeal. By entering into this Agreed Order, the Respondent agrees to waive all notice and procedural rights.

It is further understood and agreed that this Order represents the complete and fully-integrated settlement of the parties. The provisions of this Agreed Order are deemed severable and, if a court of competent jurisdiction or other appropriate authority deems any provision of this Agreed Order unenforceable, the remaining provisions shall be valid and enforceable. The duties and responsibilities imposed by this Agreed Order are binding upon the Respondent.

The Commission makes the following Findings of Fact and Conclusions of Law:

## **I. FINDINGS OF FACT**

1. The Respondent owns and operates a public water supply located at 563 County Road 4115 near Atlanta, Cass County, Texas (the "Facility") that has approximately 36 service connections and serves at least 25 people per day for at least 60 days per year.
2. During a record review conducted from March 9, 2015 through March 27, 2015, TCEQ staff documented that the Respondent did not collect semiannual lead and copper tap samples at the required ten sample sites, have the samples analyzed at an approved laboratory, and submit the results to the Executive Director for the July 1, 2011 through December 31, 2011, July 1, 2012 through December 31, 2012, January 1, 2013 through June 30, 2013, July 1, 2013 through December 31, 2013, January 1, 2014 through June 30, 2014 and July 1, 2014 through December 31, 2014 monitoring periods and did not provide public notification and submit a copy of the public notification to the Executive Director regarding the failure to collect lead and copper samples for the January 1, 2014 through June 30, 2014 monitoring period.
3. During a record review conducted from March 9, 2015 through March 27, 2015, TCEQ staff documented that the Respondent did not provide public notification and submit a copy of the public notification to the Executive Director regarding the failure to submit a Disinfectant Level Quarterly Operating Report to the Executive Director for the second quarter of 2014.
4. During a record review conducted on April 7, 2015, TCEQ staff documented that the Respondent did not pay regulatory assessment fees for the TCEQ Public Utility Account regarding the Certificate of Convenience and Necessity No. 12416 for calendar years 2002 through 2014.
5. The Respondent received notice of the violations on March 31, 2015.

## **II. CONCLUSIONS OF LAW**

1. The Respondent is subject to the jurisdiction of the TCEQ pursuant to TEX. HEALTH & SAFETY CODE ch. 341, TEX. WATER CODE ch. 5, and the rules of the Commission.
2. As evidenced by Findings of Fact No. 2, the Respondent failed to collect semiannual lead and copper tap samples at the required ten sample sites, have the samples analyzed at an approved laboratory, and submit the results to the Executive Director and failed to provide public notification and submit a copy of the public notification to the Executive Director regarding the failure to collect lead and copper samples, in violation of 30 TEX. ADMIN. CODE §§ 290.117(c)(2)(A) and (i)(1) and 290.122(c)(2)(A) and (f).
3. As evidenced by Findings of Fact No. 3, the Respondent failed to provide public notification and submit a copy of the public notification to the Executive Director

regarding the failure to submit a Disinfectant Level Quarterly Operating Report to the Executive Director, in violation of 30 TEX. ADMIN. CODE § 290.122(c)(2)(A) and (f).

4. As evidenced by Findings of Fact No. 4, the Respondent failed to pay regulatory assessment fees, in violation of 30 TEX. ADMIN. CODE § 291.76 and TEX. WATER CODE § 5.702.
5. Pursuant to TEX. HEALTH & SAFETY CODE § 341.049, the Commission has the authority to assess an administrative penalty against the Respondent for violations of the Texas Water Code and the Texas Health and Safety Code within the Commission's jurisdiction; for violations of rules adopted under such statutes; or for violations of orders or permits issued under such statutes.
6. An administrative penalty in the amount of Three Thousand Five Hundred Seventy-Five Dollars (\$3,575) is justified by the facts recited in this Agreed Order, and considered in light of the factors set forth in TEX. HEALTH & SAFETY CODE § 341.049(b). The Respondent has paid One Hundred Seventy Five Dollars (\$175) of the administrative penalty. The remaining amount of Three Thousand Four Hundred Dollars (\$3,400) of the administrative penalty shall be payable in 34 monthly payments of One Hundred Dollars (\$100) each. The next monthly payment shall be paid within 30 days after the effective date of this Agreed Order. The subsequent payments shall each be paid not later than 30 days following the due date of the previous payment until paid in full. If the Respondent fails to timely and satisfactorily comply with the payment requirements of this Agreed Order, the Executive Director may, at the Executive Director's option, accelerate the maturity of the remaining installments, in which event the unpaid balance shall become immediately due and payable without demand or notice. In addition, the failure of the Respondent to meet the payment schedule of this Agreed Order constitutes the failure by the Respondent to timely and satisfactorily comply with all the terms of this Agreed Order.

### **III. ORDERING PROVISIONS**

NOW, THEREFORE, THE TEXAS COMMISSION ON ENVIRONMENTAL QUALITY ORDERS that:

1. The Respondent is assessed an administrative penalty in the amount of Three Thousand Five Hundred Seventy-Five Dollars (\$3,575) as set forth in Section II, Paragraph 6 above, for violations of TCEQ rules and state statutes. The payment of this administrative penalty and the Respondent's compliance with all the terms and conditions set forth in this Agreed Order completely resolve the violations set forth by this Agreed Order in this action. However, the Commission shall not be constrained in any manner from requiring corrective actions or penalties for other violations that are not raised here. Administrative penalty payments shall be made payable to "TCEQ" and shall be sent with the notation "Re: Mark Stewart, Docket No. 2015-0526-PWS-E" to:

Financial Administration Division, Revenue Operations Section  
Attention: Cashier's Office, MC 214  
Texas Commission on Environmental Quality  
P.O. Box 13088  
Austin, Texas 78711-3088

2. The Respondent shall undertake the following technical requirements:
  - a. Within 30 days after the effective date of this Order:
    - i. Implement improvements to the Facility's process procedures, guidance, training, and/or oversight to ensure that all future lead and copper tap samples are collected, analyzed by an approved laboratory and the results reported to the Executive Director within ten days following the end of each monitoring period, in accordance with 30 TEX. ADMIN. CODE § 290.117;
    - ii. Implement procedures to ensure that all necessary public notifications are provided in a timely manner to persons served by the Facility and a copy of the public notification is submitted to the Executive Director, in accordance with 30 TEX. ADMIN. CODE § 290.122;
    - iii. Provide public notification regarding the failure to submit a Disinfectant Level Quarterly Operating Report to the Executive Director for the second quarter of 2014 and the failure to collect semiannual lead and copper tap samples for the January 1, 2014 through June 30, 2014 monitoring period and provide a copy of each public notification to the Executive Director, in accordance with 30 TEX. ADMIN. CODE § 290.122; and
    - iv. Submit payment for all outstanding regulatory assessment fees for TCEQ Public Utility Account No. 12416 for calendar years 2002 through 2014. The payment, along with the associated Revenue and Regulatory Assessment Report(s), shall be sent to:

Regulatory Assessment Coordinator  
Public Drinking Water Section, MC 155  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, Texas 78711-3087
  - b. Within 45 days after the effective date of this Agreed Order, submit written certification as described in Ordering Provision No. 2.d. below, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision Nos. 2.a.i. through 2.a.iii.

- c. Within 90 days after the effective date of this Agreed Order, begin complying with applicable lead and copper monitoring requirements by collecting the required number of lead and copper samples and reporting the results to the Executive Director within ten days of the month following the end of the monitoring period, in accordance with 30 TEX. ADMIN. CODE § 290.117. This provision will be satisfied upon two semiannual compliant monitoring periods.
- d. Within 465 days after the effective date of this Agreed Order, submit written certification as described below, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision No. 2.c. The certification shall be notarized by a State of Texas Notary Public and include the following certification language:

"I certify under penalty of law that I have personally examined and am familiar with the information submitted and all attached documents, and that based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

The certification shall be submitted to:

Order Compliance Team  
Enforcement Division, MC 149A  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, Texas 78711-3087

with a copy to:

Public Drinking Water Section  
Water Supply Division, MC 155  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, Texas 78711-3087

- 3. The provisions of this Agreed Order shall apply to and be binding upon the Respondent. The Respondent is ordered to give notice of the Agreed Order to personnel who maintain day-to-day control over the Facility operations referenced in this Agreed Order.
- 4. The Executive Director may grant an extension of any deadline in this Agreed Order or in any plan, report, or other document submitted pursuant to this Agreed Order, upon a written and substantiated showing of good cause. All requests for extensions by the Respondent shall be made in writing to the Executive Director. Extensions are not effective until the Respondent receives written approval from the Executive Director.

The determination of what constitutes good cause rests solely with the Executive Director.

5. The Executive Director may refer this matter to the Office of the Attorney General of the State of Texas ("OAG") for further enforcement proceedings without notice to the Respondent if the Executive Director determines that the Respondent has not complied with one or more of the terms or conditions in this Agreed Order.
6. This Agreed Order shall terminate five years from its effective date or upon compliance with all the terms and conditions set forth in this Agreed Order, whichever is later.
7. This Agreed Order, issued by the Commission, shall not be admissible against the Respondent in a civil proceeding, unless the proceeding is brought by the OAG to: (1) enforce the terms of this Agreed Order; or (2) pursue violations of a statute within the Commission's jurisdiction, or of a rule adopted or an order or permit issued by the Commission under such a statute.
8. This Agreed Order may be executed in separate and multiple counterparts, which together shall constitute a single instrument. Any page of this Agreed Order may be copied, scanned, digitized, converted to electronic portable document format ("pdf"), or otherwise reproduced and may be transmitted by digital or electronic transmission, including but not limited to facsimile transmission and electronic mail. Any signature affixed to this Agreed Order shall constitute an original signature for all purposes and may be used, filed, substituted, or issued for any purpose for which an original signature could be used. The term "signature" shall include manual signatures and true and accurate reproductions of manual signatures created, executed, endorsed, adopted, or authorized by the person or persons to whom the signatures are attributable. Signatures may be copied or reproduced digitally, electronically, by photocopying, engraving, imprinting, lithographing, electronic mail, facsimile transmission, stamping, or any other means or process which the Executive Director deems acceptable. In this paragraph exclusively, the terms "electronic transmission", "owner", "person", "writing", and "written" shall have the meanings assigned to them under TEX. BUS. ORG. CODE § 1.002.
9. Pursuant to 30 TEX. ADMIN. CODE § 70.10(b) and TEX. GOV'T CODE § 2001.142, the effective date of this Order is the date it is signed by the Commission. A copy of this fully executed Order shall be provided to each of the parties.

## SIGNATURE PAGE

### TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

For the Commission

*Ramona*  
For the Executive Director

11/3/15  
Date

I, the undersigned, have read and understand the attached Agreed Order in the matter of Mark Stewart. I am authorized to agree to the attached Agreed Order on behalf of Mark Stewart, and do agree to the specified terms and conditions. I further acknowledge that the TCEQ, in accepting payment for the penalty amount, is materially relying on such representation.

I understand that by entering into this Agreed Order, Mark Stewart waives certain procedural rights, including, but not limited to, the right to formal notice of violations addressed by this Agreed Order, notice of an evidentiary hearing, the right to an evidentiary hearing, and the right to appeal. I agree to the terms of the Agreed Order in lieu of an evidentiary hearing. This Agreed Order constitutes full and final adjudication by the Commission of the violations set forth in this Agreed Order.

I also understand that failure to comply with the Ordering Provisions, if any, in this order and/or failure to timely pay the penalty amount, may result in:

- A negative impact on compliance history;
- Greater scrutiny of any permit applications submitted;
- Referral of this case to the Attorney General's Office for contempt, injunctive relief, additional penalties, and/or attorney fees, or to a collection agency;
- Increased penalties in any future enforcement actions;
- Automatic referral to the Attorney General's Office of any future enforcement actions; and
- TCEQ seeking other relief as authorized by law.

In addition, any falsification of any compliance documents may result in criminal prosecution.

*M. Stewart*  
Signature

7/16/15  
Date

Mark Stewart  
Name (Printed or typed)  
Authorized Representative of  
Mark Stewart

Manager  
Title

Instructions: Send the original, signed Agreed Order with penalty payment to the Financial Administration Division, Revenue Operations Section at the address in Section III, Paragraph 1 of this Agreed Order.